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General and Cosmetic Dentistry

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We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example

- 1) All patients will be screened prior to their appointment which includes a Covid-19 questionnaire and taking your temperature.
- 2) We have spaced out seating in our waiting area for social distancing. We have removed periodical magazines, newspapers, etc., since those items are difficult to sanitize.
- 3) If necessary, patients will wait in their car and the office will call or text when it is time for their appointment. This will also help manage social distancing between patients.
- 4) We have hand sanitizer that we will ask you to use when you enter the office. We have hand sanitizer placed around the office for easy usage.
- 5) We have installed HEPA filters in each treatment room as well as the waiting area.
- 6) All my staff will be wearing the appropriate PPE (personal protective equipment)
- 7) Achieving the highest safety standards for our patients and staff is of the utmost priority.

We look forward to seeing you again and are happy to answer any questions you may have about the protocols we have implemented in our office. To make an appointment, please call our office at (510)848-9796 or email b.assael.frontdesk@gmail.com. Also, visit our website at www.berkeleydds.com to familiarize yourself with the practice.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,



Brian Assael DDS and Staff